

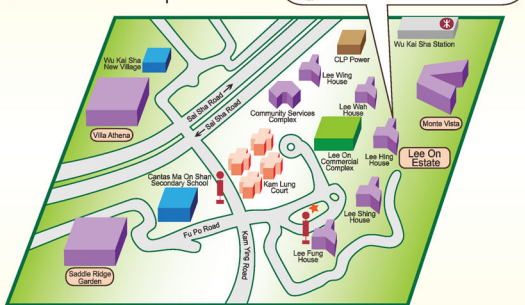
Shatin Integrated Home Care Service Centre

G2, Lee Hing House, Lee On Estate, Ma On Shan, Shatin, N.T.

Telephone: 2640 1008

Fax: 2683 5345

Centre Location Map



香港青少年服務處
HONG KONG CHILDREN & YOUTH SERVICES

Shatin Integrated Home Care Service Centre

Information Leaflet



Bus

40X, 86C, 89D, 680, 682

Mini Bus

803, 808

Taxi Drop-off

Introduction

Hong Kong Children and Youth Services is a multi-social service agency subvented by the Social Welfare Department. The Agency provides social services including Clinical Psychological Service, Integrated Family Service, Small Group Homes, Foster Care Service, Integrated Home Care Services, District youth Outreaching Social Work Service, Overnight Outreaching Service, Integrated Children & Youth Services Centres, Children and Youth Centre, After-School Care Service and School Social Work Service.

Purpose and Objectives of Service

Integrated Home Care Service aims to enable individuals, including elderly, disabled and needy families to:

1. Stay in the community;
2. Achieve and maintain an optimal level of functioning and independence;
3. Acquire the necessary skills to adapt to changing health status;
4. Prevent premature and inappropriate admission to hospital and residential care.

Target Group of Service

Ordinary Cases:

1. Elderly persons: refer to people aged 65 or above. Elders aged between 60 and 64 may receive the service if there is proven need.
2. People with disabilities: refer to people with disabilities including those with mental handicap, physical handicap or mental illness. For people with mental illness, they have to be certified as mentally stable and free from aggressive/ violent act.
3. Individuals and families with social need: refer to individuals who are suffering from chronic illness or ill health. Families which encounter difficulties arising from desertion, sudden illness, hospitalization, imprisonment and death, etc. are also eligible.

Frail Cases:

- Frail elders: refer to frail elders who suffer from moderate or severe level of impairment by the Standardised Care Need Assessment Mechanism for Elderly Services, and require a comprehensive package of services.
- People with disabilities: refer to severely physically handicapped persons who require a comprehensive package of services.

Scope of Service

With the varied needs of the above target groups, they are classified under two categories:

1. Ordinary Cases – Refer to cases who suffer from no or mild level of impairment or disability or those cases that are assessed at moderate or severe level of impairment but require only personal care and home-making service.
2. Frail Cases – Refer to cases who suffer from moderate to severe level of impairment or disability, and require a comprehensive package of service; and refer to those severely physically handicapped persons who require a comprehensive package of service.

Services provided for ordinary cases:

- Personal care/ simple nursing care service
- Home-making service & escort
- Purchase & delivery of daily necessities
- Provision of meals & laundry service
- Child-minding & home respite service
- Home safety & health assessment service
- Other service - e.g. provide support for carers of service users.

Services provided for frail cases:

- Care management
- Personal care and restorative & maintenance rehabilitation exercises
- Home respite
- Carer support service
- Environmental risk assessment & home modifications
- Transportation & escort service
- Basic & special nursing care
- Centre-based day care service
- Day respite & residential respite service referral
- Out-of-hour emergency support
- Home-making service & provision of meals

Service Boundary

1. Ordinary cases:

Lee On Estate, Yiu On Estate, Chung On Estate, Heng On Estate, Kam Lung Court, Kam Ying Court, Kam Hay Court, Kam Fung Court, Kam On Court, Saddle Ridge Garden, Fu Fai Garden, Fok On Garden, Chevallier Garden, Kam Tai Court, Park Belvedere, Sunshine City, Ma On Shan Centre, Villa Athena, Toloplace, Villa Oceania, Bayshore Towers, Marbella Towers, Monte Vista, Vista Paradiso, Sausalito, La Costa, Ocean View Tower, Mountain Shore, Baycrest, Wu Kai Sha New Village, To Tau Wan Tsuen, Ma On Shan Tsuen, Sun Yee San Tsuen, Tai Shui Hang Village, Mui Tsz Lam Tsuen, Fishermen's New Village, A Kung Kok.

2. Frail cases:

Sha Tin District

Service Unit

Shatin Integrated Home Care Service Centre

Address: G2, Lee Hing House, Lee On Estate, Ma On Shan, Shatin, N.T.

Telephone: 2640 1008

Fax: 2683 5345

E-mail address: shha@hkcsys.org.hk

Service Hour

Monday to Friday: 8:30 a.m. to 6:00 p.m.

Saturday: 9:00am to 6:00pm

Service will also be rendered on Sundays and public holidays whenever needs arise.

Procedures of Application and Withdrawal

1. Frail cases

Service users can approach respective Family Services Centres (FSCs)/Integrated Family Services Centres (IFSCs), Medical Social Services Units (MSSUs), District Elderly Community Centres (DECCs) and Neighbourhood Elderly Centres (NECs)/Social Centres for the Elderly (S/Es) for referrals and arrangement of Standardized Care Need Assessment for Elderly Services.

2. Ordinary cases

Service Users can approach respective FSCs/ IFSCs, MSSUs, DECCs, NECs, S/Es, Special Schools and Rehabilitation Units for referrals or IH/ST directly for application.

3. Service users who wish to exit the service may make verbal request to the social worker for termination or withdrawal of the related services.

4. In closing case, service users and/or their family members and the related professionals need to participate into the decision making. Referral of other services will be provided if needed.

Service Charges

Service charges are based on the economic conditions of service users.

Further Information

Service unit will publish leaflet on regular basis for distribution. Please visit our web-site <http://www.cys.org.hk> for most updated information.