



# Service Unit

Hong Kong Children & Youth Services **Hung Hom Integrated Family Service Centre** Address:

Upper G/F., Hung Fai House, Hung Hom Estate, Kowloon

Tel. No.: 2761-1106 Fax No.: 2715-4033 E-mail: hhc@hkcys.org.hk



# Application and Withdrawal

Service user or his/her family members, relatives or friends can approach our center either through letter, phone call or drop-in to apply for our service. Other helping professions or referrers are welcome to refer users for our follow up service through phone contact or written referral.

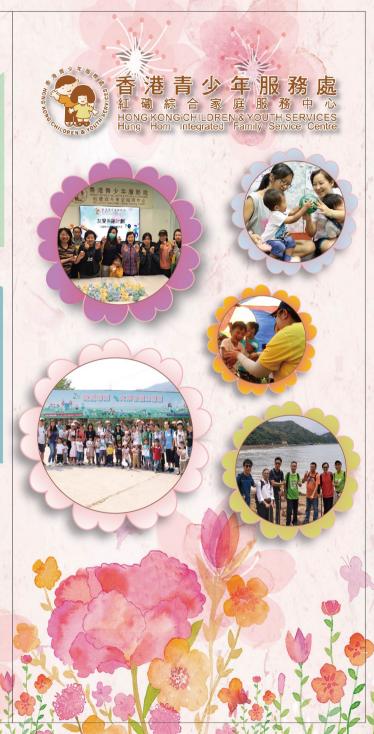
If service user intends to withdraw from our service, he/she can make such request to his/her respective social worker for service arrangement.



#### Newsletter and Information

Service unit publishes newsletter on regular basis for distribution. Please visit our web-site http://www.cys.org.hk, or Facebook page by URL: https://www.facebook.com/HKCYSHHIFSC/or scan our Facebook page QR Code for latest





# INTRODUCTION

Hong Kong Children & Youth Services is a multi-social service agency. The Agency provides social services including Integrated Family Services, Clinical Psychological Service, Integrated Home Care Services, Small Group Homes, Foster Care Service, Integrated Children & Youth Services Centre, After-School Care Service, Children and Youth Centre, School Social Work Service, District Youth Outreaching Social Work Service, Overnight Outreaching Service, Counselling Centre for Psychotropic Substance Abusers, Rehabilitation Service, Cyber Youth Support Service, Pilot Scheme on Social Work Service for Pre-primary Institutions, On-site Pre-school Rehabilitation Services and Special Projects.

## Purpose and Objectives of Service

- Preserve and strengthen the family
- Promote resilience
- Give assistance to families at risk
- Cope with difficulties in family life
- Restore families in trouble



## Scope of Service

#### **Family Resource Unit**

Consultation, resource corner, volunteer training, educational group and programme

#### **Family Support Unit**

Support group, mutual help group, family education

#### **Family Counselling Unit**

Individual and family counselling, therapeutic group



### Service Principles

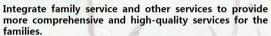
## Accessibility

Providing one-stop localized centre services to foster accessibility and convenience for the families in need.

#### Early identification

By the initiative to contact, outreach strategies, wide publicity and use of the assessment tools, to identify individuals and families in need as soon as possible

### Service integration



### **Partnership**

Partnership with community organizations through outreaching and networking in order to use and access the resources more efficiently for the family.

## One-stop service for you



We will face the difficulties and challenges with you when your family lights up red.



We will find the way out together with you when your family lights up yellow.



We will assist you to equip yourself and move forward with you when your family lights up green.

## Service Target and Boundary



Individual and families residing within the service boundary of Hok Yuen, Whampoa East, Whampoa West, Hunghom Bay, Hunghom, and Ka Wai.

## Opening Hours . . .

	Mon	Tue	Wed	Thur	Fri	Sat
9:00am-1:00pm	•	•	•	•	•	•
2:00pm-5:30pm	•	•	•	•	<b>•</b>	<u></u>
5:30pm-8:00pm		•			•	

