

## Application of Service

- Parents and service users can apply for social work service in person, by telephone or through referrals from schools and other professionals.
- Groups and programmes will be publicized at Pre-primary Institutions or promoted through school social workers or teachers. Application can be submitted directly to them.

## Withdrawal from Service

- Withdrawal request from casework service, groups and programmes can be forwarded to the responsible school social worker for further arrangement.

## Enquiries

### ◆ Contact Method

Address: 6/F, 23 Chatham Road South,  
Tsim Sha Tsui, Kowloon

Tel : 2366 2849

Fax : 2366 0230

E-mail : [ppisw@hkccys.org.hk](mailto:ppisw@hkccys.org.hk)

Website: <http://www.cys.org.hk>

### ◆ Enquiry Hour

Monday to Friday: 9:00am – 1:00pm  
2:00pm – 5:00pm

\*Except public holidays



香港青少年服務處  
HONG KONG CHILDREN & YOUTH SERVICES

## Guardian Friends – Social Work Service for Pre-primary Institutions Information Leaflet



## Introduction of Agency

Hong Kong Children & Youth Services is a multi-social service agency. The Agency provides social services including Integrated Family Services, Clinical Psychological Service, Community Care Services for the Elderly, Small Group Homes, Foster Care Service, Integrated Children & Youth Services Centre, After-School Care Service, Children and Youth Centre, School Social Work and Support Services, District Youth Outreaching Social Work Service, Overnight Outreaching Service, Counselling Centre for Psychotropic Substance Abusers, Cyber Youth Support Service, Children and Parents Services, Children's Rehabilitation Services and other Special Projects.

## Purpose and Objectives of Service

- To provide early identification of and assistance with children and their families with welfare needs, provide professional counselling service to them;
- To promote the healthy development of pre-primary children by providing Social-Emotional Learning program;
- To strengthen family relationship by providing parent education in enhancing parenting skills and parent-child communication skills, understanding the needs and different developmental stages of pre-primary children;
- To provide professional consultation and training to teachers and school personnel for early identification of families in need and provide crisis intervention and support for families.

## Target Service Users

Pre-primary children, their parents/ families / carers and school personnel

## Scope of Service

### 1.Children Service

- Casework Service: Casework service is provided to children and their families for children's learning difficulties, emotional needs and behavioral problems, etc.
- Support and referral service are provided to the children with learning disabilities or suspected of having signs of Special Educational Needs (SEN).
- Social-emotional Learning group for children: To help children learn different emotions and ways to manage negative emotion through story-telling, play or theme-related art work.
- Developmental groups and programmes for children: groups and programmes for social development, moral education, behavior management and self-protection are rendered to meet children's developmental needs.

### 2.Parent Education and Support Service for parents

- Parent talks, workshops and activities are organized to develop positive parenting skills, strengthen family functions, enhance parent-child relationships by learning responsive communication and stress management, etc.
- Parent-child groups and activities such as Theraplay® group are organized to help developing a sense of security and intimate bonding between children and parents.
- Professional consultation service for parents is provided.
- Counselling and referral service are rendered to family with welfare needs.
- Publication of Parent Newsletter to enhance parents' understanding on children's developmental needs, emotional needs and effective parenting.

### 3.Support Service for teachers

- Professional trainings for teachers on early identification of children with social needs or family needs are provided.
- Professional consultation in handling children's emotional need, behavioral problem or other special needs is provided.

### 4.Support Service for Pre-primary Institutions

- Collaboration with other social service units in the district so as to strengthen the support systems and to raise awareness of child protection in the community.
- Introducing community resource: To introduce and link up different resources in the community so as to develop and strengthen the network of Pre-primary Institutions which is beneficial to build up social network of families.

### 5.Crisis Intervention

- To provide immediate case support and counselling, crisis intervention and management for cases in critical situation such as suspected child abuse cases.

### 6.Multi-disciplinary Professional Support Service

- Multi-disciplinary professional support service: Our clinical psychologist, registered play therapist supervisor, speech therapist, occupational therapist, physiotherapist or special child care worker will provide support for Pre-primary Institutions based on special concerns and needs.